

Glass Painting Workshop - Terms & Conditions

By registering and paying for a Glass Painting Workshop, you agree to the following terms and conditions.

Registration & Payment

- Registration may take place through the website, email, social media, or another designated booking method.
- Your place is confirmed only once full payment has been received. Until payment is completed, the place is not reserved and may be released to another participant.
- The price shown or communicated at the time of booking applies to your reservation. All prices are in euros and include applicable VAT.

Cancellation & Refunds

- If you need to cancel, please contact us at least 14 days before the workshop.
- Cancellations made at least 14 days in advance are eligible for a full refund, or you may transfer your booking to another available date.
- Cancellations made within 14 days of the workshop are normally non-refundable.
- If you cannot attend, you may transfer your place to another person. Please tell us the new participant's name when possible.
- In cases of illness or other exceptional circumstances, we may, at our discretion, offer a transfer or refund. These cases are assessed individually and do not create a general right to a refund.
- No refunds are provided for no-shows.

Participant Numbers & Cancellation by the Organiser

- Some workshops may require a minimum number of participants.
- If there are too few registrations, we may offer a transfer to another date, workshop credit for a future date, or a full refund.
- If we cancel because of instructor illness, venue issues, or other unforeseen circumstances, you may choose a full refund or transfer to another available workshop date.
- Our liability in the event of cancellation is limited to the workshop fee paid. We are not responsible for travel, accommodation, or other indirect costs.

Materials & Your Artwork

- The workshop fee includes the standard materials described for that session.
- Different sessions may offer different sizes, colours, frames, or material options. Optional upgrades may be available for an additional charge and will be communicated clearly.
- Glass, paints, tools, and other materials must be used according to the instructor's directions.

- Each piece is handmade by the participant, so natural variations are part of the creative process. We cannot guarantee that a finished piece will look exactly like an example.
- Glass paintings may require drying or curing time after the workshop. Please follow the instructions provided for transporting, storing, and using your finished piece.

Safety

- Glass objects are used during the workshop. Although we aim to provide safe, finished, or framed glass surfaces, glass should always be handled carefully.
- Please follow the instructor's safety instructions for glass, paint, tools, and other materials.
- If glass becomes damaged, cracked, or develops a sharp edge, stop using it and tell the instructor immediately.
- Wear clothing suitable for painting and craft activities. Some paints or materials may not be fully removable from clothing.
- Children and minors may participate only in accordance with the age and supervision requirements stated for the specific workshop.

Health & Accessibility

- If you have allergies, accessibility needs, or other requirements that may affect your participation, please contact us in advance whenever possible.
- We will make reasonable efforts to accommodate your needs, but we cannot guarantee that every requirement can be met.
- If you are unwell or have symptoms of a contagious illness, please do not attend and contact us as early as possible to discuss the available options.

Photography

- Photographs of artworks, tables, or the general workshop atmosphere may be taken for social media or workshop promotion.
- If you are clearly identifiable in a photograph, we will respect your preference. Please let us know before the workshop if you do not wish to appear in photographs.

Finally

- Our aim is to provide a relaxed, enjoyable, and creative workshop experience.
- These terms are intended to make arrangements about registration, cancellations, safety, and materials clear in advance. If an exceptional situation is not covered here, we will assess the circumstances and try to find a reasonable solution.